







October 27, 2021

## **Dear Valued Customer,**

As you may be aware, yesterday October, 26, the PAX Technology, Inc. warehouse and home office in Jacksonville were subject to an unexpected visit from the FBI related to an apparent investigation.

While this investigation took us by surprise, we are working diligently to address the current situation. Please rest assured that we continue to focus on delivering the same innovative solutions to which you've come to rely upon.

As we continue to learn more, we intend to keep you apprised.

We sincerely apologize for any inconvenience or concern this may have caused.

We appreciate your ongoing business and commitment to the company, and value your relationship with PAX.

If you have any further questions, please feel free to reach out to your sales representative directly.

Sincerely,

Andy Chau

President & CEO